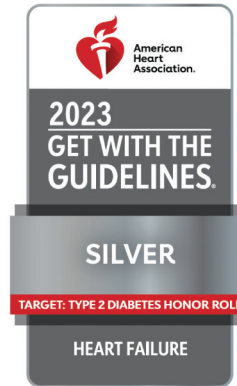


# 2023 Nursing Annual Report



# 2023 Achievements



# Community Service

## Christmas Gifts

Conway Regional Patient Care Governing Congress collected gifts for Conway Human Development Center and Conway Regional Medical Center families.



## Stuff the Bus School Supply Drive



Conway Regional Patient Care Governing Congress led a school supply drive for children in the Conway area.

## Santa's Helpers

Conway Regional Patient Care Governing Congress partnered with Conway Police Department and Centennial Bank to donate personal care items for community members in need.



# 2023 BY THE NUMBERS

**61** APRNs

**47** Surgical Techs

**511** RNs

**74** Medical Assistants

**41** LPNs

**143** Patient Care Techs

**70.89%**

of all Conway Regional  
nurses hold a  
BSN or higher

**28.02%**

of all Conway  
Regional Health  
System RNs hold a  
professional board  
certification

Voluntary Turnover Rates:

**21.18%** APRNs

**12.51%** RNs

**Clinical Advancement**

**Program**

**\$93,000**

**25 RNs**

New Hires:

**10** APRNs

**71** RNs

**10** LPNS

**RN Residency Program**

**27** Participants in 2023

**11.57%** One-Year Turnover  
Rate of RN Residents

# LEADERSHIP & AWARDS

6 DAISY Awards



6 BEE Awards

Mamie's Poppy Plates  
Healthcare Hero Nominee  
**Sarah Duck, BSN, RN,  
RNC-OB, CCE**

Faulkner Lifestyle Readers'  
Favorite Nurse Practitioner  
**Misty Birdwell, APRN**

Conway Regional Hospital Week Awards  
Jessica Passmore, BSN, RN – Nursing Excellence  
Brenda Garlington, MSN, BS, RN, VA-BC – Nursing  
Excellence in Research and Innovation

40 Nurse Leaders Under 40  
**Codi Hawkins, MSN, APRN, FNP-BC  
Harley Emery, BSN, RN**

Arkansas Money & Politics'  
Champions of Healthcare  
Nurse Practitioner:  
**Angela Foster, MSN, APRN, FNP-C**  
Registered Nurse:  
**Christen Henson Peck, RN**

Conway Area Healthcare Forum  
Nurse of the Year:  
**Leisa Green, BSN, RN, MEDSURG-BC**

## Great 100 Nurses

**Jessica Branham, BSN, RN**  
**Collin Condit, BSN, RN, CEN, CCRN, TCRN**  
**Julie Jones, RN**  
**Wiltrud Tollefson, BSN, RN**

**Shana Kersey, BSN, RN, CPHRM**  
**Rae Rhodes, MSN, RN, NE-BC**  
**Rhonda Roetzel, MSN, RN, CNOR**  
**Eryn Zimmerebner, BSN, RN**



We are committed to being the regional leader in providing exceptional, innovative nursing care to those we serve.



# RESEARCH

## COMPLETED

### Central Line Associated Bloodstream Infections at Conway Regional Medical Center: Increasing Compliance to Decrease Incidence

Jessica Hope, DNP, APRN, AGACNP-BC, and Pamela Ashcraft, PhD, RN, PHCNS-BC

### Employee Perceptions of Professional Governance

CJ Newton, MSN, RN, NE-BC, and Pamela Ashcraft, PhD, RN, PHCNS-BC  
Kristi Erbach, Pharm D; Haley Krousch, MS, RD, LD; Courtney Lloyd, BSRT(R);  
Morgan Ohler, BSN, RN; Ashley Condit, BSN, RN, CCRN; and Christina Ross, BSN, RN, CCRN

## ONGOING

### The Effects of Perioperative CHG Cloths on Post-Surgical Site Infections in C-Section Patients

Codi Hawkins, MSN, APRN, FNP-BC, and Kelly Quinn, MSN, RN

### The Effect of Atherosclerotic Cardiovascular Disease Risk Estimator on Statin Initiation

Brittany Burris, DNP, APRN, FNP-C

### Improving Readmission Rates Amongst Postpartum Women with Hypertensive Disorders of Pregnancy via Remote Patient Monitoring

Taylor Howe, DNP, RN, FNP-C, and Leigh Snead, DNP, RN, CHSE, CNE

### Effects of a Student-Led Interprofessional Intervention on Functional Status of Individuals with Cognitive Impairment in the Community

Suzette Marks, DNP, RN, RN-BC, PMH-BC; Kerry Jordan, PhD, RN, CNS, CNL-BC; Michael Gallagher, PhD;  
Melissa Allen, PhD; and Jessica Bennett

# QUALITY

More than 50% of the inpatient units outperformed the national benchmark for at least three of four quarters in 2023 on each of the following nurse-sensitive clinical quality indicators:

- Total Falls
- Hospital-Acquired Pressure Injuries (HAPI) Stages 2 and Above
- Central-Line Associated Bloodstream Infections (CLABSI)
- Catheter-Associated Urinary Tract Infections (CAUTI)
- Hospital-Acquired clostridium difficile (CDIFF)
- Multi-drug Resistant Organism: MRSA

More than 50% of the ambulatory units outperformed the national benchmark for at least three of four quarters in 2023 on each of the following nurse-sensitive clinical quality indicators:

- Injury Falls
- Total Falls
- Patient Burns
- Surgical Errors
- Door-to-Balloon (STEMI)
- Door-to-Needle (Stroke)

# EXTERNAL DISSEMINATION OF SCHOLARLY WORK

Kappa Rho Research Day at the University of Central Arkansas on April 18, 2023

## Original Research

*Keeping the Flow Patency in Peripherally Inserted Central Catheters*  
Brenda Garlington, MSN, BS, RN, VA-BC, and Cynthia Webster, BSN, RN

*Staffing Paramedics in the ED: Opinions and Acceptance Among Nurses*  
Meg Prince, MSN, RN, NE-BC, CNL, and Kennady Stone, BSN, RN, CEN

*Central Line Associated Bloodstream Infections at Conway Regional Medical Center: Increasing Compliance to Decrease Incidence*  
Jessaca Hope, DNP, APRN, AGACNP-BC

## RN Residency Program EBP Projects

*Effectiveness of Metronome Use in CPR*  
Madeline Graff, BSN, RN, and Jamie Montgomery, BSN, RN

*Patient to Nurse Ratios: When Less is More*  
Callie Cole, BSN, RN

## EBP Projects

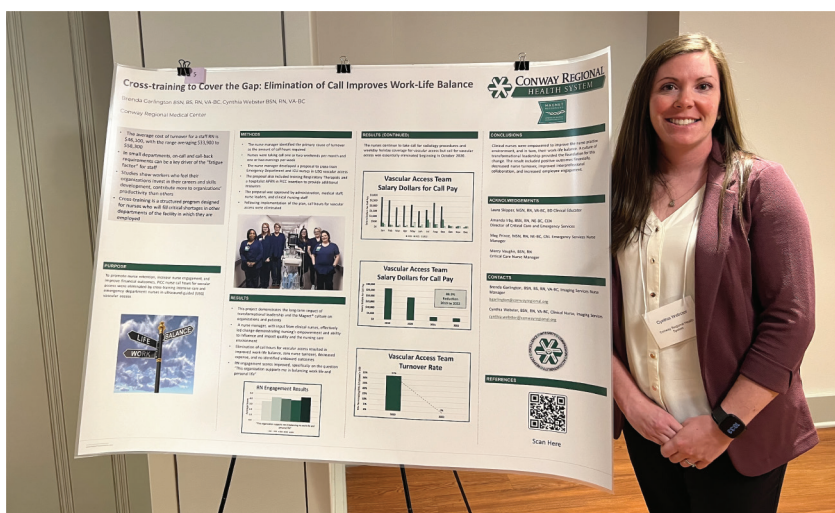
*Cross-Training to Cover the Gap: Elimination of Call Improves Work-Life Balance*  
Brenda Garlington, MSN, RN, VA-BC, and Cynthia Webster, BSN, RN, VA-BC

*Diversity, Equity, and Inclusion: A Head Above the Rest*  
Mercy Vaughn, BSN, RN, CNML, and Amanda Irby, MHA, BSN, RN, NE-BC, CEN

*STEMI: It Takes a Village*  
Paula Weatherley, BSRT (R), and Mary Ansel, BSN, RN

*Don't Take My Vent!*  
Shana Kersey, BSN, RN, and Gabe Gartman, BS, ADN, RN

*Structure Saves Lives: Dropping CLABSI Rates in ICU*  
Gabe Gartman, BS, ADN, RN, and Will DenHartog, BSN, RN



# EXTERNAL DISSEMINATION OF SCHOLARLY WORK CONT.

## UAMS College of Nursing

May 11, 2023

*Central Line Associated Bloodstream Infections at Conway Regional Medical Center: Increasing Compliance to Decrease Incidence (Original Research)*

Jessaca Hope, DNP, APRN, AGACNP-BC

## International Emergency Nursing

July 7, 2023

*How Exposure to Paramedics Changes Nurses' Perceptions About Working with them in the Emergency Department (Original Research)*

Meg Prince, MSN, RN, NE-BC, CNL; Amanda Irby, MHA, BSN, RN, NE-BC, CEN; and Holly Langster, DNP, FNP-C, HCA, CENP

## ANCC National Magnet Conference®

October 12 – 14, 2023

*Cross-Training to Cover the Gap: Elimination of Call Improve Work-Life Balance (EBP Project)*

Suzanne Harris, MS, BA, BSN, RN, NE-BC

# SERVICE

More than 50% of the inpatient units outperformed the national benchmark in every quarter of 2023 on each of these patient experience categories:

- Care Coordination
- Careful Listening
- Courtesy and Respect
- Patient Education
- Patient Engagement
- Patient-Centered Care
- Responsiveness
- Safety
- Service Recovery

More than 50% of ambulatory units with five or more clinical RNs outperformed the national benchmark in every quarter of 2023 on each of these patient experience categories:

- Care Coordination
- Careful Listening
- Courtesy and Respect
- Patient Education
- Responsiveness
- Safety

